

Cluny Women's College

(GOVT. AIDED)

8TH MILE,
KALIMPONG - 734 301
DIST. KALIMPONG
WEST BENGAL, INDIA



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Notice: 18.7.2018

A Grievance Redressal Committee meeting is scheduled on 20th July 2018. All the committee members are requested to attend the meeting at 2.p.m. in the Declan Hall. The following will be the agenda of the meeting:

- To consider the appeal as well as the direct grievance received from the students in connection with poor drinking water facility in the college campus.
- To consider the complaints lodged by the students following rise in daily temperature and lack of ceiling fans in the classroom.
- Any matter related to Grievances.


Convener

Grievance Redressal committee

Academic Session 2018-2019

Members of the Committee :

1. Mr. Dilu Daryee (Convener)
2. Mrs. Sahika Rai, Rai
3. Mr. Pratima Sharma ~~Sharma~~
4. Student Representative 3rd Year R. Chetty
5. Student Representative 2nd Year A. Chetty

Date : 20-7-2018

A meeting of the Student Grievance Redressal Committee was held on 20.7.2018 in Principal's Chamber at 2. Pm.

Members Present :

1. Dilu Daryee ~~Daryee~~
2. Mrs. Sahika Rai ~~Rai~~
3. Mr. Pratima Sharma ~~Sharma~~
3. Student Representatives 3rd & 2nd Year -

The following agenda items were taken up for Consideration :

1. To consider the appeal as well as the direct grievance received from

the students with regard to the poor drinking water facility in the College campus.

2. To consider the complaints lodged by the students following rise in daily temperature and lack of ceiling fans in the Classroom.

3. To discuss on the students grievance received from the Department of Commerce about the lack of white board markers, Green Board and Tripod stand.

Resolution :-

The members present in the meeting decided to resolve the above issues immediately. The members also expressed their desire to add class room infrastructures such as door latches, window stoppers, sufficient lighting and charging points for laptops. In addition to this, the Committee also decided to keep the College Canteen open till 4pm with some added food items.

Convener thanked all the members and the meeting ended at 4.00pm as there were no other points for discussion.


Principal
CLUNY WOMEN'S COLLEGE
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Notice: 2.11.2018

All members of the Grievance and Redressal Committee are requested to attend a meeting to be held on 4th November 2018 at 1.p.m in the Declan Hall to discuss the following agenda:

- Review on the previous grievances registered from the students.
- Discussion on the latest grievances of the students.


Convener

Grievance and Redressal Committee

Cluny women's college

GRIEVANCE AND REDRESSAL COMMITTEE.

Date - November 4, 2018

Time - 1 Pm

Place - Declan Hall

Members Present :

1. Ms. Dilu Dasjee (Convener)
2. Mrs. Sabika Rai Rai
3. Ms. Pratima Sharma Sharma
4. Student's Representative R. Peltu

Agenda of the Meeting :

① Review on the previous grievances registered from the students.

② Discussion on the latest grievances of the students.

An annual review meeting of the Grievance and Redressal Committee was held at 1 Pm, in Declan Hall with the Convener as the Chair.

Ms. Sabika Rai, welcomed all the members and opened the discussions on the above mentioned agendas.

With regard to the agenda no 1, the Convener of the Committee confirmed that an immediate plan of action was taken and following the grievances noticed in the previous

meeting of the Committee, the College Authority took initiative to install two Pure it Hindustan Water Purifiers in the College premises. (Dated 9-8-2018)

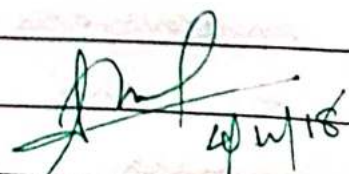
Students request for ceiling fan was also met with the installation of 12 more Ceiling Fans in different departments. (Dated - 3-8-2018).

The Department of Commerce was provided with one more White Board (Marker), One Green Board and Tripod Stand.

It was also found that the students were happy with the immediate response of College Administration and Principal towards their above mentioned grievances.

The Committee also reported to have installed Vending Machine and (Sanitary Napkin) incinerators in the girl's washroom. To maintain the hygiene and cleanliness of the girl's washroom, the Committee decided to come up with some maintenance ^{work} during vacation time.

The meeting ended at 2.30pm as there were no other points for discussion.



Principal
CLUNY WOMEN'S COLLEGE
KALIMPONG